



RNR Adelaide Service Directory

257 Wakefield Street Adelaide SA 5000

Air conditioning / heater: A control panel is located on the wall upstairs in the hallway.

Press the **on/off** button to operate

Using the FAN button select **high, med or low**

Using the MODE setting select **cool, heat or fan**

Adjust temperature by pressing the **up and down arrows**

Use both or either bedroom (**upstairs**) living (**downstairs**) switches; however the system works most efficiently when only one floor is selected.

Do not operate below 21 degrees. As we are environmentally conscious, please turn off air-conditioning/heating if you are out all day.

Adapters: Power boards, double adapters and international converters are available upon request from reception.

Appliances: Please consider the environment and turn off lights and appliances when not in room.

ATM: The closest ATM is an Westpac and is located at 180 Hutt St

Babysitting: RNR on Wakefield uses the services of a reputable baby sitting company to provide childcare for your convenience.

Cancellations: A minimum of 72 hours' notice must be given for all cancellations or alterations to your booking. A full day's rate will be charged for late cancellations of less than 72 hours. (3 days rates are charged if booking is for 3 or more days)

Car rental: Please contact reception for details regarding hire car operators within the local area.

Car parking: One remote lock up garage is provided with each unit (\$10 per day), but if additional parking is required parking is available at your own cost at either 191-207 Pirie St or 15 Roper St

Cinemas: For session times, please phone the cinema's direct:

Mercury Cinema, 13 Morphett Street ph. 8410 0979
Palace Nova Cinema, 251 Rundle Street ph. 8232 3434

Check out: Standard check out time is 10 am. You must return to RNR on Sturt reception to complete check out. Later departure may be arranged (subject to availability) by contacting reception and may incur an additional charge. Luggage can be stored at reception for your convenience at no cost.

Currency exchange: Travelex
45 Grenfell St, Adelaide
ph: 1800 637 642

American Express Foreign Exchange Services
Shop 32, City Centre Rundle Mall, Adelaide
Ph: 1300 139 060

Chemist: Chemplus
192 Hutt St
Adelaide SA

Cleaning: Apartments are to be left in an orderly manner. If you require cleaning products please contact reception. Rooms left in a mess will be charged an additional cleaning fee.

Credit: All major credit cards are welcome. Personal cheques are not accepted without prior arrangement. Our reception staff will be pleased to answer any questions.

Damages: Any damage sustained to your apartment during your stay must be reported to reception and paid for upon departure.

Dry Cleaning: Dry cleaning price list can be found in your compendium. Please drop into reception before 8.30 am for same day service returned by 6 pm Monday to Friday.

Doctor: If you require a doctor please phone Franklin Street General Practice or seek further assistance from reception.

Franklin Street General Practice
43 Carrington Street, Adelaide
ph. 84100774

Dentist: If you require a dentist please call 8272 8111 for the branch of the Australian Dental Association and they will advise of the nearest appropriate practitioner.

Drinking water: Adelaide water (though not well liked) is safe for drinking. There are water bottles available for sale at Reception for \$2 per bottle

Electric Current: The electric current is 240V AC 50 cycles/second. Internal adapters (not current adapters) available at reception upon request.

Emergency: Dial "000" for attendance by emergency services.

Engineering: If you find anything not in perfect working order, please contact reception.

Extending: If you wish to extend your stay, please see reception to check availability as soon as possible.

First Aid: First Aid Officer is available upon request during business hours.

Housekeeping: Servicing is daily or as negotiated when booking, with the exception of Sundays and Public Holidays. If at any time you require any additional items please dial "9" for reception. Fresh towels will be provided daily if you leave them on the floor of your bathroom. If you do not wish your towels to be replaced, please hang them up on the rail provided. Thank you for helping RNR on Sturt to conserve our precious environment. Please ensure rooms are free from clutter during service times. Housekeeping will not move clutter.

Internet: It is available. Extra costs apply.

Access is available at the following:

Aztec (charges apply)
94a Gouger Street, Adelaide
ph: 8212 0282

Arena Internet Cafe (charges apply)
264 Rundle St Adelaide
Ph: (08) 82233481

Keys: Please remember to take your keys with you whenever you leave your apartment. Lost keys and or remotes will incur a \$100.00 fee for every replacement.

Luggage: Your luggage can be stored at reception free of charge.

Movies: There is a selection of movies at reception available for hire at \$5.00 per night.

Noise: Please respect other guests and keep the noise level down after 10.30pm. No loud music will be tolerated at any time during the day or night. Noisy guests will be asked to leave without a refund.

Pets: Guests are reminded that pets other than guide dogs for the vision and hearing impaired are not permitted in the apartments at any time.

Pillows and blankets: Extra blanket can be found in your wardrobe. A variety of pillows can be provided and extra blankets can be ordered at Reception.

Post office: 190 Hutt St
Adelaide
OR Shop 18 City Centre Arcade
145 Rundell Mall
Adelaide

Privacy: Your privacy is very important to us. If you do not want to be disturbed, simply place the 'Do not disturb' sign outside your door

Public Transport: A free Adelaide city bus is available for you to hop on and off at your leisure. Information about timetables and pick up points is available at reception. Taxi's and shuttle services to the airport and train terminal can be booked for you at reception. Please dial '9'.

Reception: The Reception office located at RNR on Sturt is attended during the following hours (SUBJECT TO CHANGE);

Monday to Friday 8 am – 8 pm

Saturday 8 am – 8 pm

Sunday & public holidays 8 am – 6 pm

After these hours the night manager is available for emergencies only by dialling: **0423256033**

(There is a \$50 call out fee that applies for guest issues e.g. lost key, loud noise.)

Restaurants: Charge back facilities are available at selected restaurants. Please refer to the list in the compendium.

Room Service: Daily soft services include:

Removal of rubbish

Changing towels if placed in the bath

Replenish Amenities

Beds will be made if clear of any possessions

A weekly service also includes:

Linen change

Bathrooms

Vacuuming

Security: Guests are asked to please ensure that all windows are closed, doors locked and garage doors down when their apartment is unoccupied. The Management accepts no responsibility for any loss or damage to guests' property.

Smoking: is not permitted in any of RNR on Wakefield's apartments. Ashtrays have been provided in courtyards and balconies for this purpose. Should this condition be breached, a \$250.00 cleaning fine will be imposed.

Swimming Pools:

Adelaide City Swim: 235 Flinders St Adelaide Ph: (08) 8232 0309

Adelaide Aquatic Centre: Jeffcott Rd North Adelaide Ph: (08)8344 4411

Taxi: Adelaide Independent Taxi: 132211

Adelaide Taxi: 131008

Tours: There are several tour operators offering quality services in and around the Adelaide area. For further information please pick up a brochure and talk to your receptionist who can offer advice and book tours on your behalf. Many operators will pick up and drop off to RNR on Wakefield.

Website: RNR Serviced Apartments Adelaide for rates/information.

On behalf of management and staff we hope you have a pleasant stay and if we can offer assistance in any way please do not hesitate to contact us.